

## KENTUCKY COMMUNITY CRISIS RESPONSE TEAM

## **New Response Request Process**

We are pleased to report ongoing advancements in the transformation of KCCRT and the refinement of its processes to enhance the efficiency and effectiveness. If you've been associated with KCCRT for some time, you may recall our previous method for handling response requests. Traditionally, upon receiving a response request, you would be notified via text, email, and phone call, and subsequently tasked with contacting KCCRT staff to confirm your availability. This approach involved numerous steps and lacked optimal efficiency. Recognizing these limitations, our team has implemented a more streamlined process. Moving forward, you will receive a text message containing a hyperlink. By clicking this link, you will be directed to a webpage providing essential response details. At the bottom of the page, you can promptly indicate your availability.

For a visual guide to this new process, we encourage you to view the brief training by clicking below:



\*Note: We will go more in-depth on this new process at the annual conference in April.

## "Go-Bags"



We are excited to announce that our KCCRT member 'go-bags' are now prepared and available! These backpacks are equipped with items necessary for critical incident responses as well as large-scale disaster responses. Our aim is to provide you with all the necessary tools for a response, conveniently assembled in one place and ready for immediate use. We are eager to introduce and distribute them during the upcoming annual conference!



